COUNSELING AND SOCIAL SERVICES

POSITION: WORK STUDY DIVISION: Student Services

DEPARTMENT: Bridge

BUILDING: CAMPUS or ADDRESS:

Guidance and Counseling

Main Campus

FWS SUPERVISOR: Barbara Malone 903.463.8730 PHONE NUMBER: DIRECTOR: Barbara Malone VICE PRESIDENT/DEAN: Dr Molly Harris

RATE OF PAY: \$11.00 hr

HOURS per WEEK: 19

(19 hr. Max)

HOURS

PREFERRED: Flexible

JOB DUTIES: Performs receptionist duties: answers phones and provides general information or directions.

Assist students with registering for "Grab N Go" items in the Grayson Cares Market

Keeps counter and kitchen items located in the Grayson Cares Market place clean and sanitary

after each student use

Greets guest entering the department while Licensed Professional Counselor is behind a closed

door with client providing personal counseling services

Distributes Intake Forms for clients who have scheduled appointments

Assist Director with inventory of food pantry contents and enters information in the database Performs general office tasks such as making copies, assembling packets, distributing information, shredding documents, and researching or reviewing information in departmental

systems

Performs other duties as needed or assigned

SOFTWARE: MS Office

SKILLS: Provides entry-level reception and clerical support by assisting students with the registration

process in the Grayson Cares Market place, greeting, filing, answering phones, working in the

food pantry, and performing routine office tasks.

SPECIAL NEEDS:

To ensure adequate coverage throughout the day, work study hours are assigned by the INFORMATION:

> director/supervisor. The work schedule is constructed in conjunction with the student's schedule and the hours of operation. Students are responsible for notifying their supervisors when they

expect to be late or absent.

There is no formal evaluation procedure, however, worker studies are expected to:

Follow all GC Standards of Conduct as found in the Employee handbook

Demonstrate the Viking Values - balance, clarity, gratitude, service, teamwork & trust

Comply with all state and federal laws and regulations related to higher education

Maintain the confidentiality of student information and other private records

Maintains a professional appearance and professional demeanor.

Failure to do so will result in disciplinary action as outlined in the employee handbook